

Network Solutions: Wired and Wireless Services



Success Story



Headquartered in Southern California, this publicly-traded micro-brewery produces 60,000 barrels of craft beer annually, supplying 136 of their restaurants in 15 states.

Challenge

Customers expect quality Wi-Fi access at all casual dining experiences, so this chain needed to keep pace with market demand.

The CIO wanted to improve customer experience and operational efficiency by upgrading wireless coverage throughout the chain.

Additionally, the POS System needed an upgrade to streamline orders, enabling food servers to use handheld tablets so orders go directly to the kitchen.

This change, along with other operational improvements, places even more demand on an already-taxed Wi-Fi infrastructure.

Solution

VectorUSA, along with Aruba Networks, put together a Wi-Fi 6 design based on Aruba 500 Wireless Access Points.

Wi-Fi 6 delivers speeds up to 4.8 Gbps and a dramatic improvement in client density over legacy solutions.

Wi-Fi 6 and the 500 WAPs reflect the latest technology and enabled this restaurant chain to be ready for the future.

The restaurant chain approved the final design submitted by VectorUSA and ultimately refreshed the wireless networks at 90 locations.

Benefit

Our solution enables our Client to delight their customers by delivering a superior experience, increasing table turnover and increasing revenues.

The improved connectivity and performance enables the restaurant to serve good food and drinks more efficiently, with fewer errors, while enabling an in-restaurant experience customers expect and appreciate.