



## UNIFIED COMMUNICATIONS AND COLLABORATION FOR THE DEPARTMENT OF HOMELAND SECURITY IN SAN DIEGO

**OBJECTIVE** The Department of Homeland Security needed a new telephone and voicemail system to support day-to-day operational needs in San Diego, California.

**SOLUTION** The multi-story building had no existing phone system. All workstation cables (CAT 6) were provided and terminated on patch panels in an upper floor communications room. VectorUSA provided all personnel, equipment, tools, materials, supervision, and service necessary to perform the procurement and installation of all required hardware and software components for a new phone system with voicemail functions. VectorUSA also performed all programming and testing, and conducted training for end users and system administrators. The voicemail system now supports 17 users and three auto attendants.

