



UNIFIED COMMUNICATIONS AND COLLABORATION FOR THE BUREAU OF INDIAN AFFAIRS IN ARIZONA

OBJECTIVE This project involves the design and installation of a complete IP phone system using Cisco VoIP with an extended maintenance, warranty and training contract. The Bureau of Indian Affairs in Phoenix, Arizona had outgrown its phone system and needed a cutting-edge, scalable VoIP solution with an extended service contract to fit the needs of not only the Western Region Bureau but the security concerns of the Federal government.

SOLUTION VectorUSA engineers chose Cisco Business Edition 6000 to support the BIA all-in-one VoIP phone solution. Cisco Business Edition 6000 provides end-to-end capabilities including voice, video, messaging, presence, and chat for every user, anywhere, on any device. Using the existing cable backbone, VectorUSA engineers installed and configured 260 handsets, provided administrative and user training to BIA management and employees. The scale of the project involved the installation and programming of several hundred VoIP handsets. Still, VectorUSA engineers completed the project in under three months.

VectorUSA continues to provide 24.7.365 monitoring of the phone systems and core networking equipment to guarantee continuous operation of the Cisco communications system. VectorUSA was the Prime Contractor on this Unified Communications/VoIP project. We designed, managed, implemented and executed the full delivery of all products and services. At the completion of the project, VectorUSA provided training, management and trouble-shooting of the complete solution.

